



ALSLEY LODGE



— Alsley Lodge —
Luxury Residential Care Home for the Elderly



Welcome

to Alsley Lodge

Thank you for your enquiry regarding Alsley Lodge. Our goal is to provide each of our residents with the very best facilities and care in beautiful and luxurious surroundings. We aim to promote individuality and independence, and encourage our residents to exercise choice in all aspects of their care.

We hope you find this brochure useful, whilst you make this important decision for yourself or your relative. We invite you to visit Alsley Lodge to meet our dedicated and highly trained staff, view our wonderful home and feel the warm and caring atmosphere. You may visit at any time, but if you call beforehand, we can arrange an appointment with either myself or another senior member of the care team.

If you have any queries, or would like any further information, please do not hesitate to contact me.

Thank you for your interest and I look forward to meeting you,

Yours Sincerely,

Amy McEvoy

Registered Manager



Your Home









Alsley Lodge is a luxury, modern and tastefully decorated, single storey care home registered to provide long and short term accommodation and care for up to 33 residents. We aim to provide first rate facilities and care in beautiful and comfortable surroundings.



Bedrooms

Residents are welcome to choose their bedrooms from those available and are invited to add their own personal belongings. A number of rooms can accommodate couples wishing to share a room.

All of our bedrooms boast the following features:

-  Rooms are cleaned daily
-  Bright, spacious and attractively furnished
-  Digital flat screen TV with Freeview
-  22 rooms with en suite facilities
-  Outside Views
-  High-tech nurse call system
-  Telephone
-  Fitted locks



The care and support provided to me and my husband is simply wonderful.

Resident | June 2023



Lounges

Residents can relax in our plush, restful and stylishly arranged sitting room. The display of lovely pictures, ornaments and flower arrangements add to the inviting and homely feel. A scenic view of the charming landscaped garden can be enjoyed through the patio doors and windows. A large flat screen television, DVD player, high quality sound system and small library of books provide recreation and entertainment. Our quiet lounge is perfect for those who enjoy tranquil surroundings and is equipped with an interactive television.



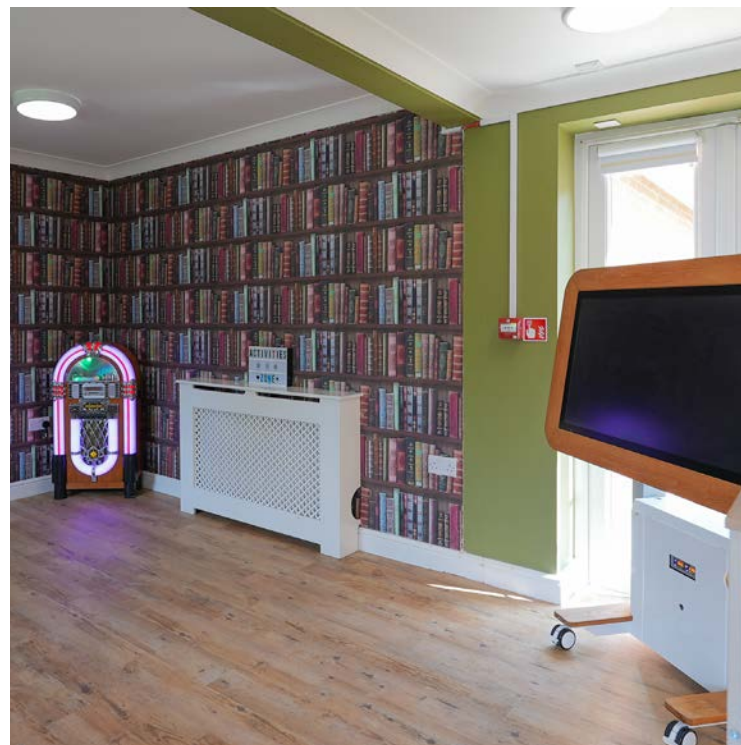
Dining Room

Our well appointed dining room is smartly arranged in restaurant style, so our residents can choose to dine with family or friends, or alone if they prefer. Relatives are welcome to join us at mealtimes.



Communal Areas

All the communal areas of Alsley Lodge are bright, spacious, spotlessly clean and attractively decorated. A maintenance person is employed to keep the home in perfect order. The home is suitably designed for easy wheelchair use. There are no stairs as the home is single storey, all doors are extra wide and our off street parking and garden have level access to the home. The two assisted bathrooms, all the en suite bathrooms and the corridors are fitted with handrails.



“

Having moved my sister into Alsley Lodge in March 2022 for respite and then permanently later in the year, she was made welcome. With the aid of sections of the NHS, problems are solved. Sadly she has suffered a relapse but every member of staff without exemption has rallied around and made every effort to get her back on track. Given the level of care shown in the past, have every confidence they will achieve this.

Brother of Resident | January 2023

Landscaped Garden

At the rear of the home is a beautiful, secure landscaped garden. The lawn, numerous trees, shrubs, and gorgeous flowers are all regularly tended to. In all seasons, the grounds are kept neat and pretty and provide scenic and peaceful surroundings. A large patio, as well as a raised wooden deck with generous seating, is particularly well used and appreciated in warm weather by residents and visitors.





Your Care

Alsley Lodge is run by our super-efficient, wonderfully compassionate Home Manager, Amy McEvoy, who has joined Alsley Lodge to lead it in its quest to provide high quality care for excellence in all areas.



Attentive and compassionate carers are available twenty four hours a day. The above average staff resident ratio enables us to provide companionship and stimulation, as well as tending to the residents' physical needs.

In addition to our Care team, at Alsley Lodge we have a dedicated team of activity coordinators, administrator, expert cooks, domestic staff, and maintenance to ensure the smooth running of Alsley Lodge at all times.

Meet our Team

Our outstanding care team are dedicated to making a difference and going the extra mile to support individuals to live their life their way. The team are highly trained to provide quality person centre care to each individual we support. All our employees are carefully selected for their qualities of reliability, integrity, skill, friendliness and professionalism. We provide a full induction training and continuing professional development is undertaken by each member of staff.

Health

The prime objective of our home is to promote and foster health and well-being. On admission of each resident, an assessment of need is performed by a senior member of the care team, from which a Care Plan is created. Residents, their relatives and doctors are offered and encouraged to participate in the drafting and continuous review of their Care Plan. A review is conducted monthly, unless changes in the resident's condition necessitate more frequent reviews.

When a new resident join the home, we work with the resident's GP to ensure that we have a full understanding of their health and well-being. The District Nurse Team work alongside the GP and can be called on when necessary.

In case of illness, relatives are informed immediately and are updated regularly on the patient's recovery. If family members wish to be present whilst their relative is ill, we arrange suitable accommodation for them. Residents using the home for convalescent purposes are attended by a rehabilitation team to prepare them to be discharged back home.



My mother-in-law has only been in Ashley lodge for two weeks. She is now looking at long-term care and I'm so glad we picked Ashley Lodge. It's a lovely friendly place, staff are always happy which in turn makes residents look happy. The difference in my mother-in-law in the short space of time is giving us as a family peace of mind knowing she's been well cared for at 88 years young. She's looking happier and laughing with staff and residents which we haven't seen in almost 5years of living at home alone after losing my beautiful father-in-law who she misses so much. But now unable to be cared for at home I couldn't have picked a nicer caring team. We visit any time of the day and always welcome I couldn't be more happier and all the family feel the same. Thank you for taking care of my mother-in-law in the lovely way you are and hopefully, she's as happy as she looks each day. Thank you all.

Daughter-in-law of Resident | December 2022

Recreational Activities

At Alsley Lodge, we offer residents a varied and stimulating programme of entertaining activities. Our activities coordinator produces a programme that includes armchair exercises, dominoes, sewing and knitting, beetle drive, arts and crafts, table activities, memory games, quizzes, singing and dancing, baking, bingo, quoits, carpet bowls, flower arranging, magazines, board games and biscuit decorating. Singers and performers are frequently invited to Alsley Lodge for our entertainment.

Residents are encouraged to pursue their own interests and hobbies, with staff delighted to assist wherever necessary. With Wi-Fi throughout the home, a DVD player, large flat screen televisions, high quality sound system, daily newspapers and our small library of books, we ensure that our residents are provided with stimulation and diversion. We also have our own on-site hair salon and hairdresser.

Family members and the community are always welcome to volunteer with activities and events. New ideas are greatly appreciated.



Highly confident that the staff at Alsley Lodge provide a superb service for residents. The facilities, activities and level of care are excellent, I would say to anyone placing a relative here that they would be highly pleased.

Son of Resident | June 2023

Events & Trips

Special events at Alsley Lodge are special indeed when celebrated together. Birthdays, Christmas, Easter, Halloween and Bonfire night are all marked with joyful festivities, whilst garden parties, barbecues and theme days are planned regularly to enhance the cheerful atmosphere. The local church community visits the home regularly, communion is held monthly at Alsley Lodge and residents can be taken to other religious services if they wish. Trips are organised outside the home to restaurants, shopping trips and communal events. For those able to use it, public transport is easily accessible.



Dining & Cuisine

Alsley Lodge is well known for its superb restaurant reputation. Our two cooks' marvellous culinary skills translate into delectable gourmet meals every day of the week. We offer an extensive, nutritious menu providing variety and choices, according to residents' preferences.

Meals are served in our elegant restaurant style dining room and are always appetising and well presented. Residents may dine in their own rooms if they wish and can expect their meal to be hot, tasty and beautifully served. Assistance is always on hand at mealtimes for those who require it.

Visitors who pre-book are welcome to join us for meals and we are happy to incorporate new suggestions into our menu. Snacks as well as hot and cold drinks are available throughout the day and night.



“

I visited my mother today it was the Christmas party, the staff were setting up the lounge and the artist was preparing his speakers and tapes, we took Mum up to the lounge and got her seated at a table and the show started with tombola, drinks, party food and party poppers. The residents, staff and families, old and young, had a wonderful time joining in with the singer. It was a great party atmosphere thanks to all concerned.

Son of Resident | January 2023

“

The team at Alsley Lodge are caring, considerate and extremely competent. I felt my grandad's needs were always considered. I can't thank the team enough for their care, from the manager to the cleaner, they all helped with what was a sad and emotional time for myself and my family. I would highly recommend Alsley Lodge to anyone looking for a care home.

Grandson of Resident | June 2023

Your Family

Alsley Lodge is not just a home, but a family too. Everyone is made to feel welcome and cared for, and we value each resident's individuality. There are few rules and timetables because we want our residents to be calm and relaxed. The rules that are in place are there for the benefit of all the residents, their safety and security.

-  There is a modern, automatic fire safety system
-  The laundry facility is well equipped and well organised
-  Visitors are welcome at all times
-  Well behaved pets are allowed in the rooms
-  Smoking is not allowed inside, but there is a designated outdoor area for smoking
-  Every room has a locked cabinet and residents can insure their possessions if they wish.



“

I previously looked after my mum in her own home but this became increasingly difficult due to progressing dementia. I looked at several care homes before I found Alsley Lodge Care Home. We needed respite for a family holiday, which we were fortunate to book at relatively short notice. As this approached, it became apparent this needed to be a permanent arrangement and the Alsley Lodge team made a difficult time as good as it could be. The care has been outstanding. Her room is modern and fresh with an en-suite wet room. She enjoys getting her hair done every week, she doesn't participate in many activities but there are a variety of things on offer. The attention to detail is excellent, e.g. mouth care. Her mobility isn't good but we are able to put her in a wheelchair and take her to the coffee shop across the road. She enjoys the food which is nutritious and varied. Everyone is friendly and I know it is the best place for my lovely mum, she is very content.

Daughter of Resident | November 2023



Philosophy of Care

At Alsley Lodge we aim to ensure that each resident:

- has their dignity preserved
- is provided with an exceptionally high level of care
- has their privacy protected
- is treated with the utmost respect

At Alsley Lodge our goals is:

- to support individuality and promote the independence of all our residents
- to encourage our residents to exercise choice in all aspects of their care



Quality Assurance

Alsley Lodge produces a Statement of Purpose, which is regularly reviewed and can be read by anyone who's interested. The Care Quality Commission inspects the home regularly to ensure it complies with Care Standards.

Please feel free to speak to the manager at any time. To view our CQC Report please visit www.cqc.org.uk. Residents' and relatives' reviews can be easily found at <https://www.carehome.co.uk/carehome.cfm/searchazref/10003520ALSB>





Looking forward to meeting you

manager@alsleylodge.co.uk • 01704 821 713

www.alsleylodge.co.uk

21 Station Road, Rufford, Ormskirk, Lancashire, L40 1 TB

